

# Community Support Directory

## *within the Shire of Manjimup*

We all go through a tough financial time at some stage in our lives and it shouldn't be something that causes embarrassment. Within the Shire there is a range of services available to support our community. An important thing to remember is to ask for assistance earlier rather than later. An overdue utility, or any other bill, is easier to address in the early stages. The following information will direct you to the support agencies that may be able to provide you with assistance.



### **UTILITIES: SYNERGY & WATER**

Contact Synergy (13 13 53) or the Water Corporation (13 13 85) before the due date to set up a payment plan. Ask if you are eligible for a HUGS (Hardship Utility Grant Scheme) grant. Financial assistance may also be available from St Vincent De Paul (SVDP) Emergency Relief and Boniface Care.



### **UTILITIES: GAS**

Bottled gas is not covered by the HUGS grant. Where the cost of a gas bottle exceeds living expenses, assistance towards the cost of a bottle may be available from SVDP Emergency Relief and Boniface Care.

You may be able to make repayments with your local gas supplier.



### **FOOD**

A number of agencies within the Shire can assist with food and basics such as toothpaste, soap etc.

- Manji Pantry (FoodBank) operated by the Seventh-day Adventist Church at 33 Highfield Street, Manjimup. Open 2nd and 4th Thursday of each month from 10am to 12 noon. They can also assist outside regular opening times.
- Pemberton Uniting Church FoodBank is accessible on referral via the Pemberton CRC. Also services Northcliffe.
- Assistance with food is also available from SVDP Emergency Relief, Boniface Care, Manjimup Baptist Church and Northcliffe Family and Community Centre.



### **RENT**

Contact your landlord before your rental payments are in arrears and ask to set up a payment plan. Financial assistance may be available from SVDP Emergency Relief and Boniface Care.



### **BLANKETS & CLOTHING**

Warren Valley Community Church have a blanket box with free blankets at 16 Rose Street, Manjimup.

Manji Pantry also provides clothing when the Pantry is open.

Boniface Care may also be able to provide assistance.

Most towns within the Shire of Manjimup have one or more Op Shops with clothing available at low cost.



### **OTHER HOUSEHOLD ITEMS & COSTS**

The No Interest Loan Scheme provides individuals and families on low incomes with access to safe, fair and affordable credit. Loans are available for essential goods and services such as fridges, washing machines, televisions and furniture, car repairs and registration, medical procedures and dental and education essentials for up to \$1,500. Repayments are set at an affordable amount over 12 to 18 months. Visit <https://nils.com.au/> or call 13 64 57 for more information.

In situations where other expenses have caused financial hardship, financial assistance may be available from SVDP Emergency Relief.



### **TRAVEL COSTS**

The Patient Assisted Travel Scheme provides assistance with travel costs for medical appointments. More information can be found at <http://www.wacountry.health.wa.gov.au> or call 1800 823 131.

In other situations SVDP Emergency Relief and Boniface Care may be able to assist with fuel costs.



### **CENTRELINK, MEDICARE & ATO**

The Community Resource Centre (CRC) in each town are an access point for Centrelink, Medicare and the ATO. Computer and internet access and document scanning for government related matters is provided free of charge.

If experiencing hardship due to the waiting period for a new Centrelink application, opportunity exists to apply to have the waiting period reduced.



### FINANCIAL COUNSELLING

Financial counselling helps people work through problems they may be having with money. This may include managing a household budget, negotiating outstanding bills, or saving for the future.

- Anglicare Financial Counselling, Manjimup
- National Debt Helpline - Visit <https://ndh.org.au/> or call 1800 007 007
- Most banks offer a free financial counselling or planning service for their customers. Contact your bank direct to find out what they offer.



### CONCESSIONS

ConcessionsWA is an easy-to-use online resource where you can search by category, concession card type or people group to find details on more than 100 rebates, concessions and subsidy schemes provided by the Government of Western Australia. Check what concessions are available to you at <https://concessions.communities.wa.gov.au/>.



### CRISIS SUPPORT

If you require assistance to prevent homelessness, are experiencing domestic violence, or need support during a crisis contact Life Without Barriers.

In emergency situations such as domestic violence or moving rentals without notice, Centrelink clients can apply for a one off crisis payment which can be repaid by a minimal deduction from their normal payment. Your local CRC can assist with this application.



### ACCOMMODATION

Life Without Barriers, Red Cross and Accordwest provide assistance to people who are homeless or at risk of homelessness.



### LEGAL ASSISTANCE

South West Community Legal Centre provides preliminary advice, assistance and on occasion minor casework on a wide range of issues including family law, violence restraining orders, child support, debt consumer issues and other civil law. This is a free service.



### SHIRE OF MANJIMUP RATES

If you are unable to pay in full by the four instalment plan option offered on the rates notice, contact the Shire to discuss a special payment arrangement. If you are in severe financial hardship contact the Rates Department as soon as possible.

**Are you still unsure of where to start? The following organisations within each town will be able to point you in the right direction...**

Manjimup CRC: 9777 2774  
Pemberton CRC: 9776 1745

Northcliffe Family & Community Centre: 9776 7221  
Walpole CRC: 9840 1395

## CONTACT NUMBERS

Accordwest: 9771 2866  
Anglicare Financial Counselling: 9777 1945  
Boniface Care: 9771 1015  
Life Without Barriers: 0428 918 820  
Northcliffe Family & Community Centre: 9776 7221  
Shire of Manjimup: 9771 7777  
South West Community Legal Centre: 1800 999 727  
Red Cross: 0478 321 222

### St Vincent De Paul Emergency Relief

Manjimup: 9777 1014  
Pemberton / Northcliffe: 0438 195 444

### Community Resource Centres

Manjimup: 9777 2774  
Northcliffe: 9776 7330  
Pemberton: 9776 1745  
Walpole: 9840 1395

### Churches

Manjimup Baptist Church: 0477 531 414  
Seventh-day Adventist Church: 9771 1503 or  
0456 747 719  
Warren Valley Community Church: 0400 281 000