



2011 Annual Report



Celebrating Our Diversity

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President's Report



The 2010/11 financial year proved to be a real mixed bag. On the positive side were:

- Approval was given for Woolworths to commence a \$20m redevelopment;
- Royalties for Regions grant funding projects started to hit the ground;
- Fortunately the fire season was less eventful than may have been expected with such a dry season;

On the negative side were:

- The closure of the 90 year old Deanmill mill by Gunns Ltd resulting in 44 people being laid off. A concerted effort by many managed to re-employ most of the displaced workers, many of them to the mines, none

the less, the closure had an adverse affect on the local economy to the tune of \$10m pa.

- Rainfall again was well below average with the eastern sections of the Shire declared drought effected.

The Shire's own operating performance over the year remained sound with most planned works completed a very modest surplus being recorded (despite fiscal challenges in some quarters).

As I look back over the past twelve months, a number of significant events stand out:

June 2011	<ul style="list-style-type: none"> Shire secures \$703 over 2 ½ years for the Warren Blackwood Healthy Communities initiative. Manjimup 15000 attracted an influx of people to the district. Munda Biddi trail Jarrahdale to Manjimup section opened.
May 2011	<ul style="list-style-type: none"> Critical Horizons "Future of Agriculture" held in Manjimup. Shire provided dry season funding to subsidise attendance by local farmers. Targa South West car rally held in Pemberton and Manjimup.
April 2011	<ul style="list-style-type: none"> Planning approval issued for the \$20m new Woolworth development. 100+ people attended "What is Manjimup's Future" public forum. Council endorses proposed World of Energy collection at Timber Park. State government reconfirmed commitment to Bunbury Albany gas pipelined passing through Manjimup. Large crowds attend Anzac Day ceremonies throughout the Shire.
March 2011	<ul style="list-style-type: none"> Shire coordinated community jobs expo for over 300 people to assist displaced workers. Premier supports Shire's endeavours to investigate FIFO opportunities. Manjimup Futures group established. Approval for major upgrade to Karri Valley Resort. Cattle Trails icon dedicated as part of the Shire's heritage trail. Sister City delegation from Jaishan County visited Manjimup. WA Great Bike Ride starts from Manjimup with a Pemberton stop over.
Feb 2011	<ul style="list-style-type: none"> Gunns announced the closure of Deanmill sawmill resulting in 44 workers laid off. Call for substantial funding needed for State's Timber Museum. Proposal for new medical clinic at Warren District Hospital deferred upon withdrawal of the proposed operator. Substitute project was the Jarrah Glen aged accommodation at Walpole.
Jan 2011	<ul style="list-style-type: none"> Meeting with the Economic Regulation Authority to challenge fees applicable to the 483 in stream dams in the Warren Donnelly catchment. Australia Day celebrations and award winners.
Dec 2010	<ul style="list-style-type: none"> Parts of Manjimup were declared drought affected receiving less than 50% of the average annual rainfall. Stock water tanks installed. Council allocates additional resources to reduce fuel loads on Shire managed land and to assist brigades and farmers with burning. Local Planning Scheme #4 (previously known as the town planning

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	scheme) was endorsed by the Minister for Planning concluding a 5 year process with some 327 submissions being considered.
Nov 2010	<ul style="list-style-type: none"> • Visit to our sister city of Jaishan in China and to the Nanshan bauxite refinery (similar to the one being proposed by BRL for the South West). • Walpole Cream Truck icon dedicated as part of the Shire's Heritage Trail.
Oct 2010	<ul style="list-style-type: none"> • Gunns confirmed Deanmill sawmill and MPC placed on the market. Council working with the Minister to address obstacles to sale.
Sept 2010	<ul style="list-style-type: none"> • Concern over proposed closure of Gunns Deanmill. • Survey conducted to determine medical priorities in Manjimup. • Shire responded to a spate of vandalism by installing CCTV cameras. • Submission on proposed Warren Donnelly surface water allocation plan.
Aug 2010	<ul style="list-style-type: none"> • Councillors attended Local Government week in Perth. Lobbied for improvements to South West Highway • Adoption of Heritage list.
July 2010	<ul style="list-style-type: none"> • Public presentation by Bauxite Resources Limited. BRL predicted bauxite mining likely to commence in our area within 5 years. • Opening of the Walpole CRC new extensions. • Western Australian Planning Commission endorses Scheme #4. • Local emergency management pack issued to households

We continue to implement road, drainage and vegetation programs as identified in our Strategic Plan.

The 2011 Shire of Manjimup Community Satisfaction Survey confirmed the communities' view that Council is making progress in the areas of recycling and road maintenance which is pleasing given the resources Council has allocated to these areas. New priorities identified in the survey were Marketing, Economic Development and Youth. These new priorities reflect the difficult economic environment and the noticeable two speed economy. Last year I indicated Council would focus on attracting new industries. Whilst our existing industries face sustainability questions and the challenges ahead are significant, some opportunities are starting to emerge and there are several success stories.

I remain committed to outer town inspections / Council meetings which continue to be well received.

I thank my fellow Councillors, Shire staff, funding bodies, volunteers and ratepayers for their continuing support.



Wade DeCampo
SHIRE PRESIDENT

Chief Executive Officer's Report

I am pleased to present the following report on the performance of the Shire of Manjimup for the year ended 30 June 2011.

Staff continued to focus resources on the service gaps identified through Council's community survey, the highest priority being road maintenance which received a 7% increase in expenditure. The other notable initiative was the commencement of the fuel hazard reduction program to reduce the identified risk to the community.

Awards

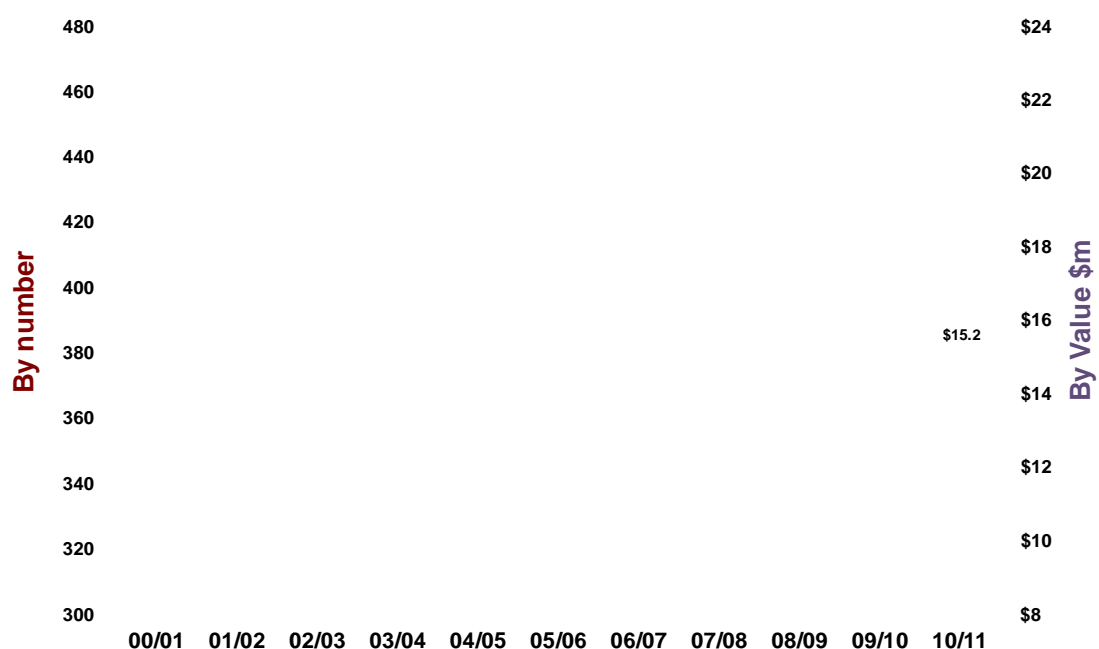
The Shire's "Golden Shovel" customer service awards were introduced in 2009 to reinforce the Shire's drive to improve customer service. Award winners for 2010 were Glen Reeve, Kerrie Peters, Todd Ridley and Gerald Souroup photographed with 2009 winner Rachel Croft (middle).



Building

Building statistics

In 2010/11, the number of building applications decreased by 28% to 286 (09/10 395). The value of building approvals also decreased by 23% to \$15.2m (09/10 \$22m).



Community Grants

The community grant process is a competitive process with Council allocating funding that best achieves the objectives of bringing activity into the district and providing benefits to the youth.

The amount of direct cash handed out by the Shire of Manjimup as Community grants increased/decreased in 2010/11 to \$118,346 (09/10 \$92,557) as follows:

Community groups	\$ 86,346
Youth	\$ 32,000

Culture and Arts

The Shire has commenced a process to provide greater structured focus on culture and the arts including a project to capture and display our cultural history.

The Heritage Icon Trail commenced with the “Cream Truck” icon in Walpole and was followed by the “Cattle Trail” icon at the intersection of Middleton Road and South West Highway. It is intended to develop about 20 – 25 icons across the Shire and to link these by way of a documented trail recording the cultural significance of each.



Cream truck icon launch 21 November 2010



Cattle Trail icon launch 13 March 2011

Environmental

The Shire of Manjimup again maintained its commitment to land care in 2010/11.

The Shire funded the Landcare officers' vehicle and other landcare cost of \$19,301.



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The Shire of Manjimup was one of the inaugural and only continuing Shire to support the Ribbons of Blue "Water Watch" program through a payment of \$7,000. The Shire's contribution has been used to support local groups such as the Wilgarrup and Upper Lefroy catchment groups to monitor water quality in their sub catchments and to analyse data to help implement actions to protect or increase water health.

Declared Weeds

Expenditure on fighting declared weeds decreased by 8% to \$25,446 (09/10 \$27,654).

Targeted weed management projects were conducted during the year including the Walpole foreshore reserve.

In addition to these dedicated projects, the Shire's vegetation clearing program includes spraying in follow up years those areas recently cleared. This serves the dual purpose of maintaining sight lines and managing weed growth.

Feral animals

Funding of \$20,000 was paid towards feral pig control in 2010/11 to community based feral pig control program around Lake Muir and west through to Nannup.

The Lake Muir group (which is also supported by the Shires of Cranbrook and Plantagenet) has reported good success in achieving a reduction in feral pig numbers in that area.

Environmental Officer

A dedicated environmental officer is shared between the Shire of Manjimup, Shire of Bridgetown Greenbushes and the Shire of Nannup. The officer assists in development assessments, remediation works and policy development. During the year, Dion Stevens who undertook this role resigned.

In recognition of the increasing emphasis on environmental management, in 2010/11 the Shire of Manjimup will directed employ a part time environmental officer dedicated to the Shire. The officer will work closely with the local LCDC.

During the year, substantial rehabilitation works were undertaken at Mottram Street reserve in Manjimup for which grant funds were secured.

Events

In addition to the cash provided to Events through the Community Grants program outlined above, the Shire provides logistical (including traffic management plans and event set up and clean up) and marketing support for a number of events. Council supported events (those in bold were events run by the Shire) in 2010/11 were:



Date	Description of approved events held (requiring completion of an "Events Pack")
11 September 2010	Football finals
17 October 2010	Manjimup to Fonty's Pool Cancer Walk

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21 October 2010	Daffodil Day Cancer Fundraiser
22-23 October 2010	Circus Royal
24 October 2010	Quinninup Markets
30-31 October 2010	King Trout Fishing Competition
30-31 October 2010	JB Ipsen Golf Memorial
2 November 2010	King Trout Melbourne Cup luncheon
6 November 2010	On Your Bike
13-14 November 2010	Avanti 6 hour Classic Round Tu-it
27 November 2010	Bands @ Manjimup
28 November 2010	Walpole Family Concert
11 December 2010	Cherry Festival
19 December 2010	Carols by Candlelight
31 December 2010	New Year Eve fireworks display
1-2 January 2011	Manjimup Speedway
2 January 2011	Fund Day at Windy Harbour
22 January 2011	Round Tu-it 24 hour enduro
8 & 26 January 2011	Pemberton outdoor cinema
26 January 2011	Australia Day official ceremony (Shire run event)
2 February 2011	Fun day at Windy Harbour
14 February 2011	Kristofferson Cup
16 February 2011	International Sprint Car Series - Speedway
19 February 2011	Jazz in the Jarrahs
26 February 2011	Southern Jam Band
5 March 2011	Show & Shine
5-6 March 2011	Pemberton Cycle Classic
6-7 March 2011	Northcliffe Karri Cup
13 March 2011	Car boot sale Manjimup
19 March 2011	Manjimup Speedway
18-19 March 2011	Warren Agricultural Show
22-25 March 2011	Mates 500 relay
26 March 2011	Pharmacy Celebration
19-27 March 2011	WA Bike Ride
3 April 2011	4WD Trail Rally
3 April 2011	Skate Park Jam
9 April 2011	Manjimup Speedway
23 April 2011	Pemberton Outdoor cinema
24 April 2011	Walpole Easter markets
29-30 April 2011	Quake 2 Festival & workshop
30 April 2011	Pemberton Relentless Blue XC mountain bike
1 May 2011	Walpole Enduro
7 May 2011	Pemberton Autumn Festival
29-30 May 2011	Targa Rally Pemberton - Manjimup
4-6 June 2011	Manjimup 15,000
18 June 2011	Truffle Kerfuffle
Various	Arts Group exhibitions
Various	Farmers Markets
Various	Youth activities

The Shire of Manjimup provided financial, approvals and logistical support to many of these events.

Financial Performance

The Shire of Manjimup's financial performance for 2010/11 again remained sound with a modest net carried forward surplus.

Income of \$18,562,051 was \$729,363 above the revised budget predominately due to changes in accounting standards regarding the timing when income is recognised (on receipt rather than under the previous matching principle).

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Operating expenditure of \$21,002,462 was \$424,090 above the revised budget, predominately due to higher depreciation.

Carried forward surplus for 2010/11 was \$1,127,934 (being \$1,786 more than was budgeted to be carried forward into 2011/12). The carried forward municipal funded works were however \$313,013 with the balance representing grants received in advance.

Capital expenditure was mixed with some projects not completed whilst others carried forward from prior years were completed. Specifically;

- ✓ Infrastructure was \$1.3m under budget predominately due to delays in R4R approvals;
- ✓ Motor vehicles were \$45k over budget;
- ✓ Plant & machinery was \$802k under budget due to delays in delivery new plant change over;
- ✓ Furniture & equipment were \$76k under budget;
- ✓ Land & buildings were \$569k under budget.

New loans Again, there were no new loans drawn down during the year.

Assets disposed were \$241k under budget due to delivery delays for plant change over.

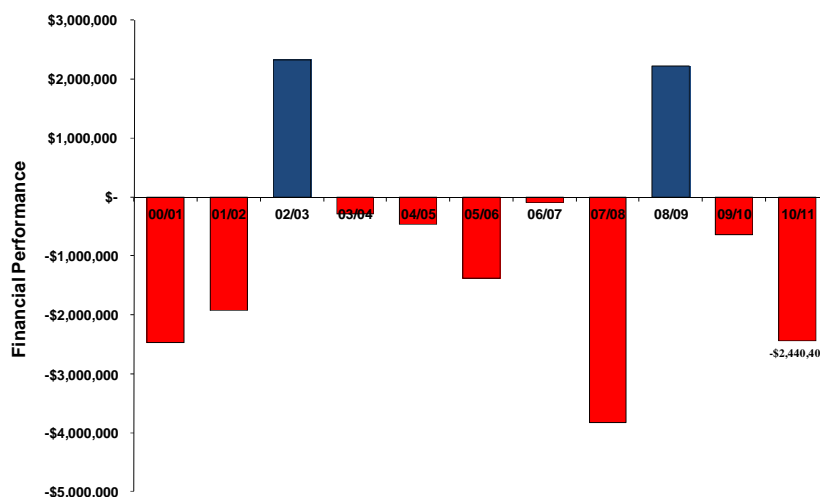
Transfers to reserves were \$1.3k greater than budgeted due to the transfer to reserves of late grant funding received.

Transfers from reserves were \$844k under budget primarily due to delays in plant change over.

Financial Performance

The operating loss for the year was \$2.4m compared to a budgeted loss of \$2.7m.

It is important to note that the operating loss is inclusive of significant (\$8.3m) depreciation in the Shire's infrastructure and buildings representing a non cash cost.

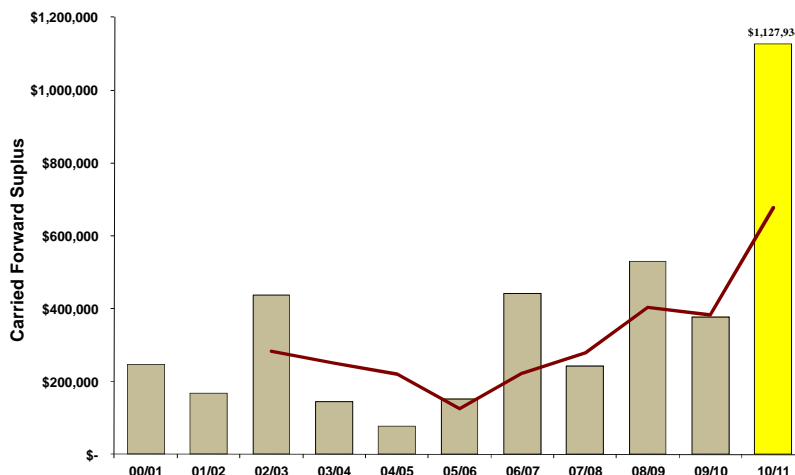


Carried Forward Surplus

The carried forward surplus is calculated as current assets (other than restricted assets) less current liabilities (other than those backed by reserve funds).

The carried forward surplus is estimated to be \$1.1m and has been used to offset costs carried forward into the 2011/12.

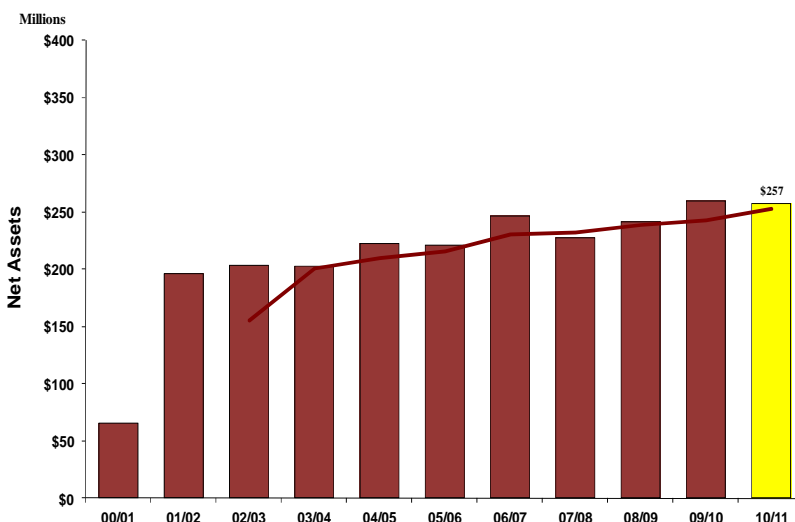
The level of works carried forward and funded from 2010/11 rates is estimated to be \$313,013 resulting in a net surplus of \$1,786 (09/10 shortfall of \$15,505).



Net Assets

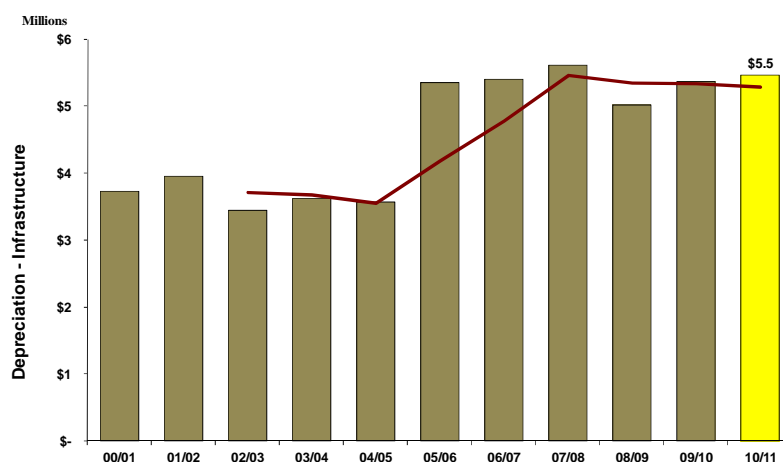
Net assets at 30 June 2011 were \$257m (09/10 \$260m) being a reduction of \$3m.

The depreciation on all assets (including road infrastructure) totalled \$8.3m up \$0.2m (09/10 \$8.1m).



Depreciation - Infrastructure

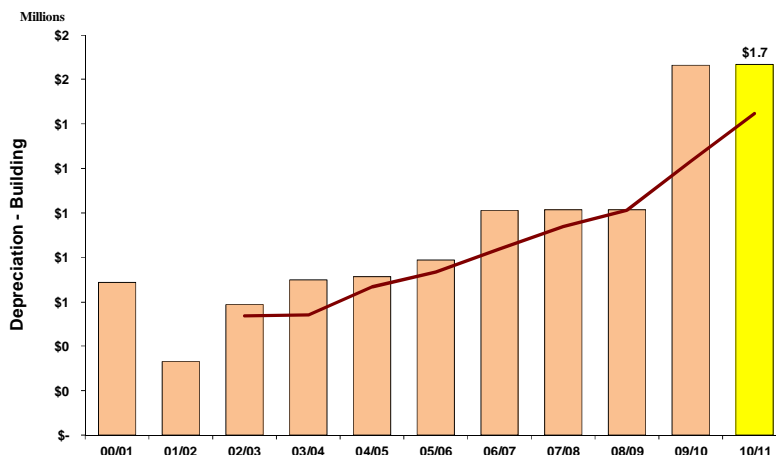
Depreciation on infrastructure for the year was \$5.5m up \$0.1m (09/10 \$5.4m).



Depreciation - Buildings

Depreciation on buildings for the year was \$steady at \$1.7m.

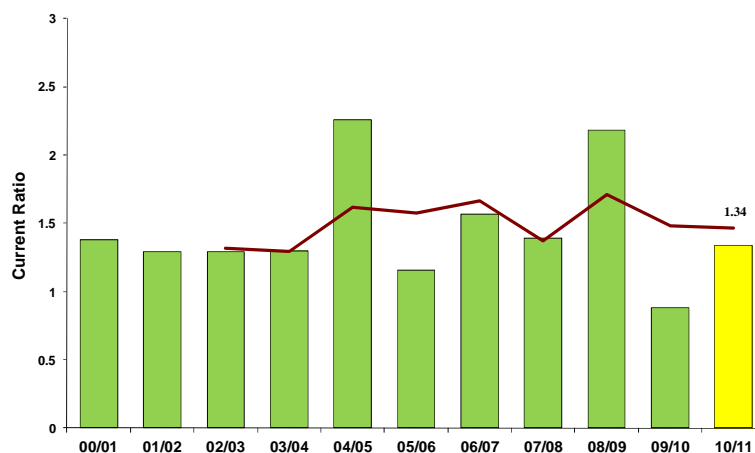
The Shire's building assets were last revalued in 2010.



Current Ratio

The current ratio is the ratio of current assets over current liabilities.

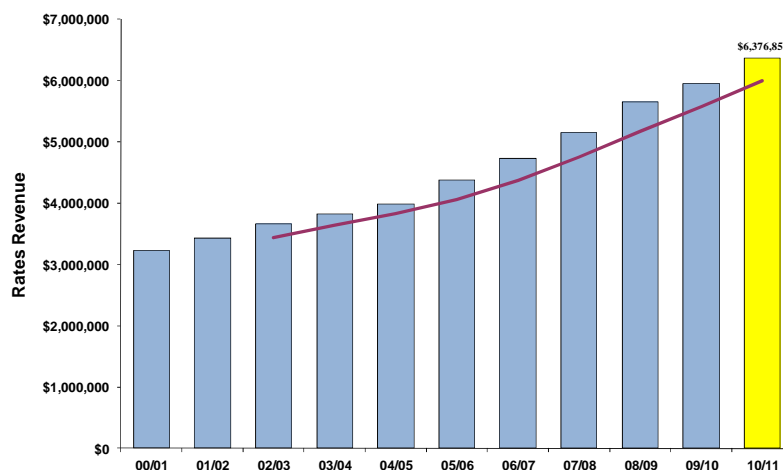
The ratio improved significantly in 2010/11 to 1.34 times (09/10 0.88 times).



Rates Revenue

Rates revenue increased in 2010/11 by 7% to \$6.4m (09/10 \$6.0m).

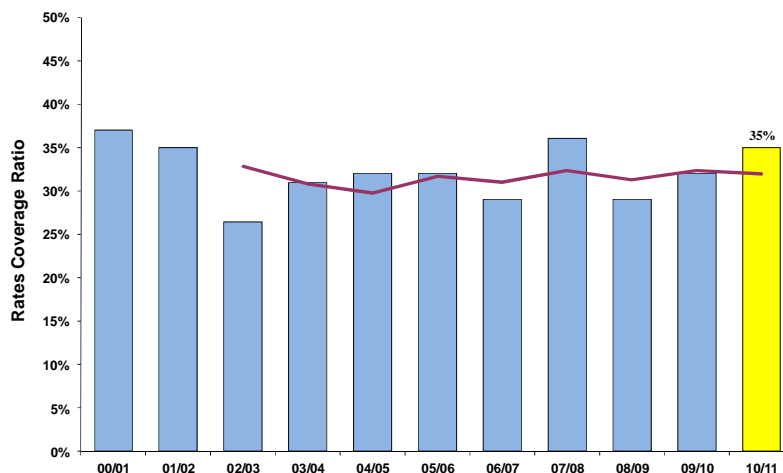
This increase includes real rates growth resulting from subdivisions.



Rates Coverage Ratio

Rates coverage ratio indicates the percentage of total revenue represented by rates.

Rates coverage ratio increased in 2010/11 to 35% (09/10 32%).

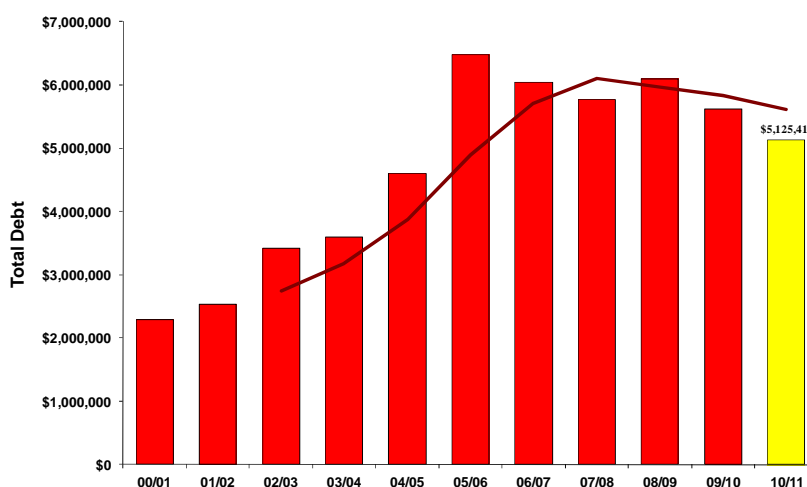


Total Debt

Total debt continues to decrease down by \$500k to \$5.1m (09/10 \$5.6m).

Debt is only borrowed for capital projects.

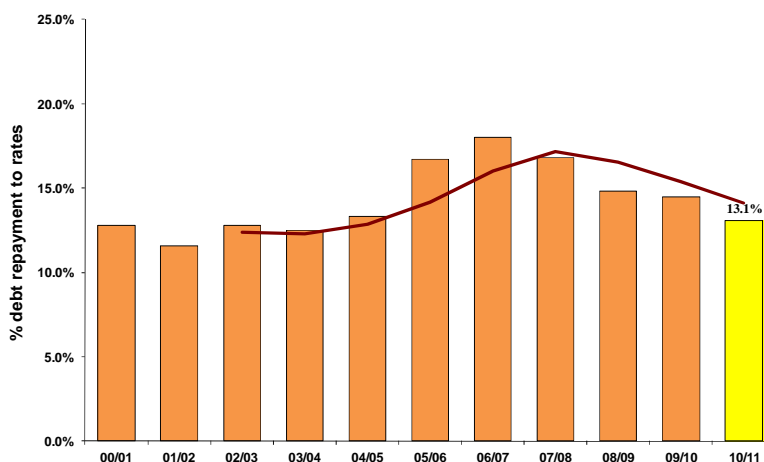
Debt levels will continue to taper off markedly over future years as old debt is retired.



Debt repayment to rates revenue

The percentage of debt repayment to rates revenue decreased to 13.1% (09/10 14.5%) remaining well within Councils' self imposed limit of 18%.

This ratio will improve even further over ensuing years as debt is retired.

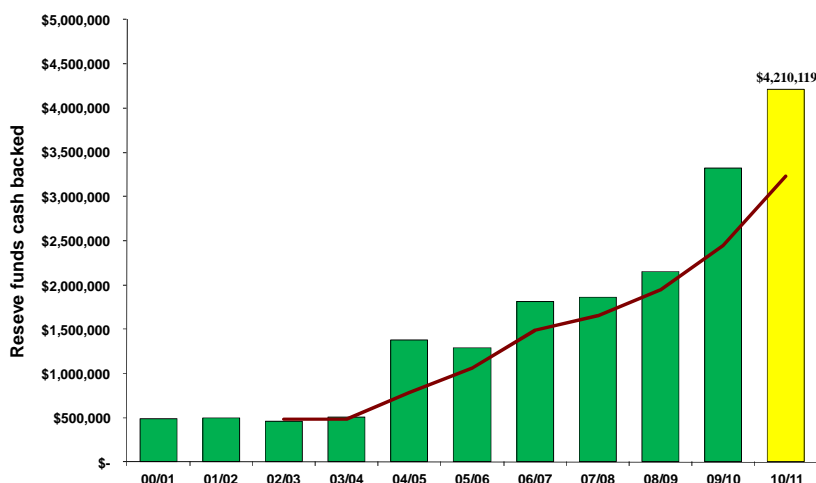


Cash reserves

Cash reserves are maintained for special and identified purposes and increased by \$900k in 2010/11 to \$4.2m (09/10 \$3.3m).

The reserve accounts include an amount of \$1.4m (09/10 \$1.2m) for grants in advance.

Normal untied reserve funds increased by \$652k to \$2.8m (09/10 \$2.1m).



Full details of the Shire's financial performance are contained in the attached Annual Financial Report.

Emergency Management

The Shire of Manjimup is responsible for 26 bush fire brigades within the Shire.

The Shire also has a statutory role under the Emergency Management Act 2005. The Act essentially requires local governments to prepare:

- Emergency Management Risk Management Plans (adopted 2007);
- Evacuation Plans (adopted 2010); and
- Recovery Plans (adopted 2011).



The Shire of Manjimup's Local Emergency Management Committee ("LEMC") was active during the year meeting on 4 occasions and undertaking 3 training exercises to test emergency management arrangements. In addition, in order to improve communications between key agencies, the Shire of Manjimup provided the Police with new WAERN radios.

On 3 March 2011, Council adopted its Recovery Plans electing the Chief Executive Officer as the recovery co-ordinator. Council has sourced funding and is now attending to various actions identified in these plans.

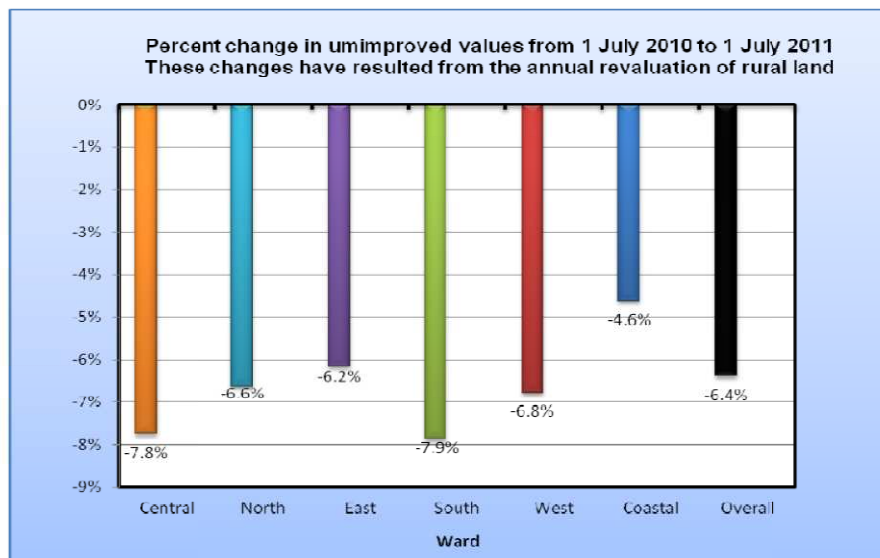
Land Values

Urban land

GRV properties are re-valued every four years. The next GRV revaluation is due in 2015.

Farmland

UV properties are re-valued each year. Land values decrease in 2011 by an average of 6.4% (09/10 increase 10.7%). The decrease by ward is illustrated below:



Libraries

The number of library books lent in 2010/11 was 66,957 (09/10 70,331) a decrease of 4.8% on the prior year.

Library Statistics:

- ✓ Borrower visits 51,776 up 33% (09/10 38,883)
- ✓ New members 495 down 10% (09/10 552)
- ✓ Reference enquiries 16,859 up 38% (09/10 12,187)



The Shire of Manjimup library service continued the practice of organising visiting authors.

Marketing, Tourism & Business Development

Marketing



The Shire marketing plan was adopted by Council in 2011 and guides marketing initiatives and expenditure for the next 10 years.

The Shire continued its marketing effort during 2010/11 with a total expenditure of \$126,757 (09/10 \$90,914) on the Shire promotional plan.

The following businesses and marketing initiatives under the plan were undertaken during the year:

- Direct financial support to the four visitor centres of \$85,000 up 13% (09/10 \$75,200).
- Warren Blackwood Strategic Alliance membership of \$19,552.
- Gold membership of Australia's South West and participation in ASW's Holiday Planner, a publication with a print run of over 350,000 copies and distribution through formal channels internationally, interstate and intrastate;
- Provision of 20,000 free tear away visitor information maps for the district. The maps are provided free to each of the four Visitor Centres and continue to be in high demand;
- Support for numerous events by way of financial, logistical and traffic management.
- Construction of the Walpole Visitor Information bay for \$55k.
- Installation of the first two heritage icons.
- Alignment with significant icons such as the Bibbulmun Track, Munda Biddi Trail and the Walpole Wilderness Area.

Pictured left is the DEC, Munda Biddi and Shire staff involved with the Munda Biddi trail at the opening of the Nannup to Manjimup section.



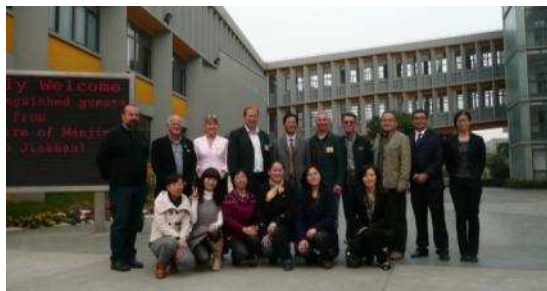
Sister City

The Sister City relationship with Jiashan County was progressed further in October 2011 when Shire representatives visited China. The opportunity was also taken to inspect an alumina smelter similar to one proposed for the South West.

A second representative group from Jiashan County visited Manjimup on 20 February 2011.



Tour of Jiashan primary school



Inspection of alumina smelter



Shire representative Yang Yi in Manjimup (Diamond Tree)

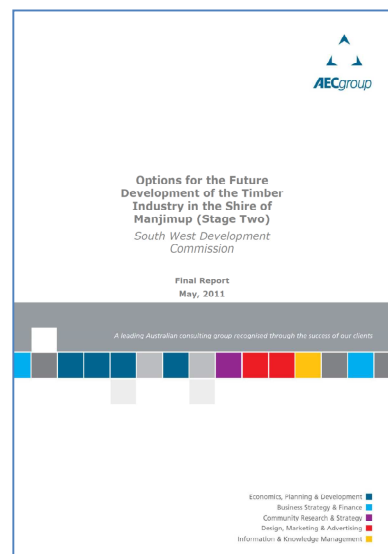
Timber Industry

In response to the imminent closure of the Gunns Deanmill timber mill, the Shire together with the South West Development Commission engaged consultants AEC to undertake a study into the "Options for the Future Direction of the Timber Industry in the Shire of Manjimup".

Stage one of the report was completed in July 2010 providing a future vision and identifying certain opportunities to be explored. The final State two of the report was completed in May 2011 and was released by the Hon Terry Redman, Minister for Forestry.



Human services response to closure of Gunns' Deanmill timber mill



Manjimup Futures Group

Also stemming from the decline in the timber industry, the Shire together with the South West Development Commission formed the "Manjimup Futures Group" as a think tank to consider the future economic direction for the district. The group Chaired by Professor Mike Wood conducted research and consulted widely. The groups finding were reported to Council in late 2011.



Roads, Bridges & Drainage

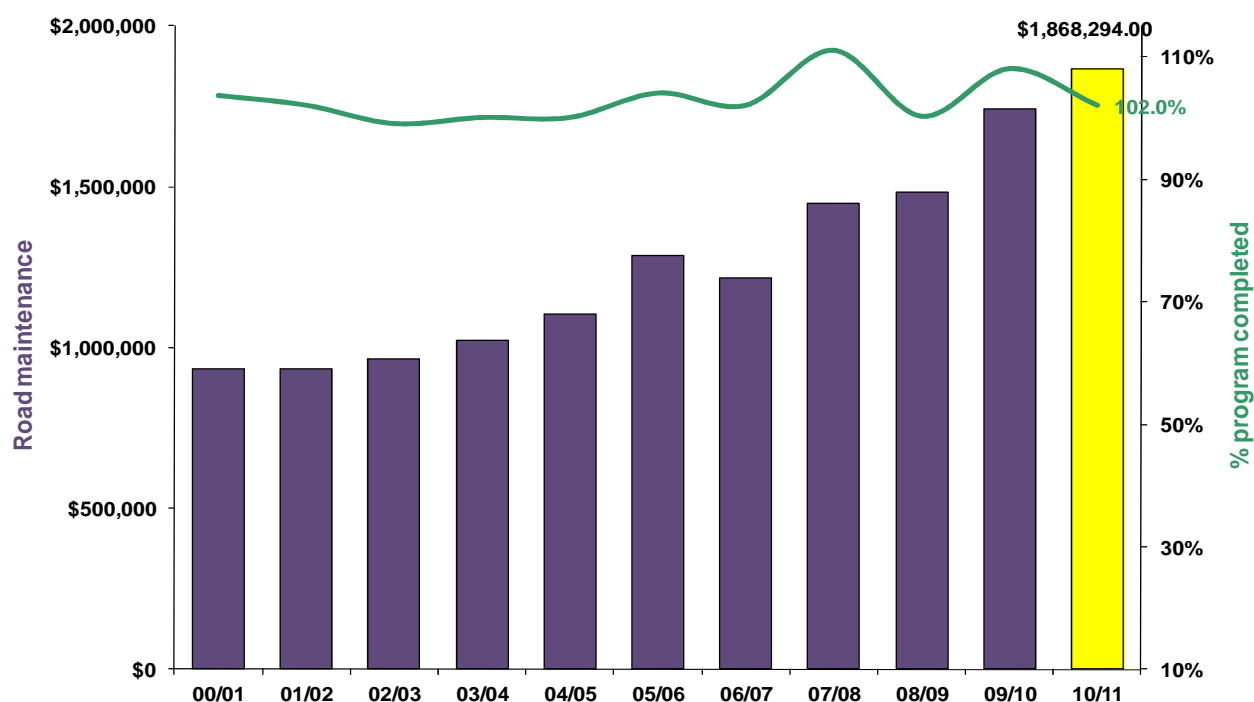
Road maintenance

Total road maintenance expenditure in 2010/11 was \$1,868,294 up 7% (09/10 \$1,743,999).

A more programmed approach is being applied to road maintenance with focus on regular grading, removal of roadside vegetation, reinstatement of road side drainage, guideposts and use of heavier rollers after grading.

The weather in 2010/11 was favourable for construction resulting in the following maintenance activity levels:

	Budget 10/11	Actual 10/11	Actual 09/10
Rural road maintenance – sealed	\$ 490,342	\$ 573,120	\$ 504,985
Rural road maintenance - unsealed	\$ 974,074	\$ 1,054,435	\$ 1,014,632
Urban road maintenance	\$ 240,000	\$ 141,367	\$ 198,030
Road side vegetation removal	\$ 124,000	\$ 99,372	\$ 26,352
Total road maintenance	\$1,828,416	\$1,868,294	\$1,743,999

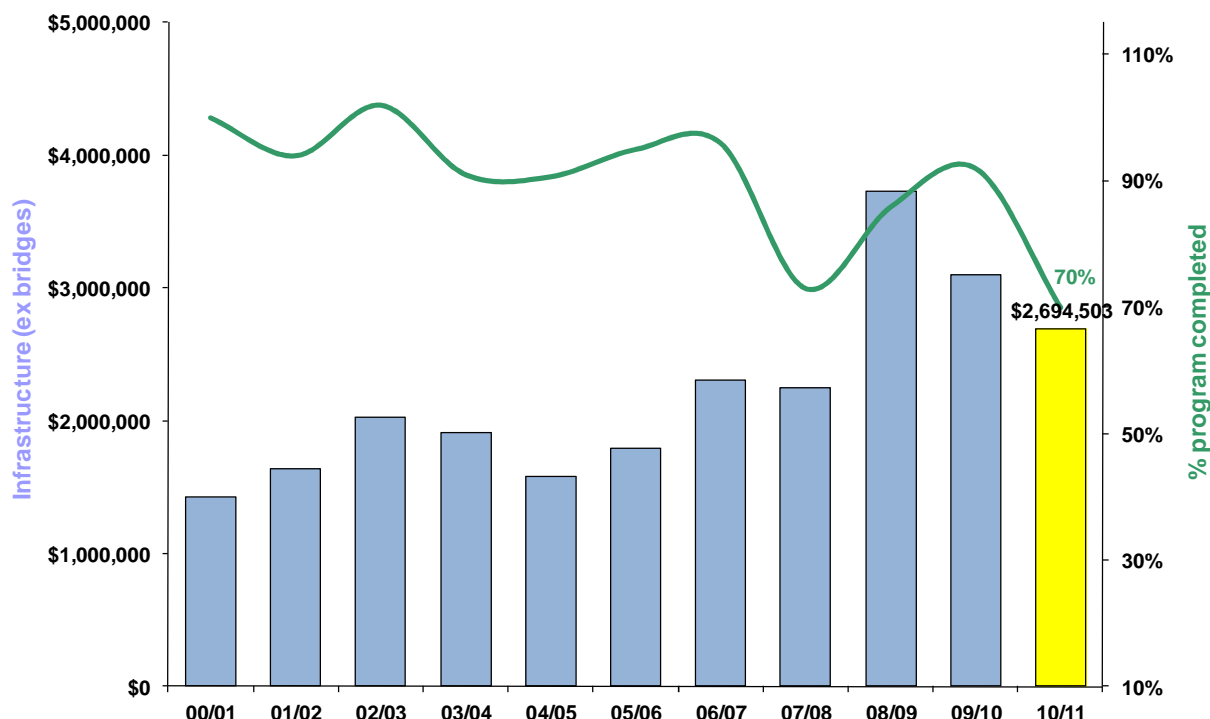


Road and Infrastructure construction (ex bridges)

Total expenditure on infrastructure (excluding bridges) in 2010/11 was **\$2,694,503** down 25% (09/10 \$5,192,308 less \$1.6m non cash "gifted" assets).

Total infrastructure expenditure (excluding bridges and gifted assets) 2010/11 was \$2,694,503 (09/10 \$3,104,398) due to the delay in approval of substantial Royalties for Regions funded projects.

Only 70% of the 2010/11 infrastructure capital program budget was expended due primarily to the delay in approval of Royalties for Regions project which had to be carried forward into the 2011/12 budget, as outlined below;



Infrastructure (excluding bridges) comprised the following groups:

Infrastructure Category	Budget 10/11	Actual 10/11	Actual 09/10
Drainage	3,240	0	35,134
Footpaths	250,500	193,580	161,217
Miscellaneous (including airport, veg removal, boat ramps)	466,876	466,056	44,018
Road construction	2,474,084	1,743,876	\$ 2,449,990
Bitumen reseals	374,000	142,712	\$ 77,794
Gravel road resheeting	300,121	148,278	\$ 263,414
Total infrastructure	\$3,868,821	\$2,694,503	\$3,031,567

Whilst the ability to address deteriorating infrastructure is limited, due to the relatively small rate base and limited construction season, the issue cannot be ignored and Council has placed a high strategic priority on maintaining infrastructure.

A summary of key projects for each infrastructure category follows;

Drainage – 0m of drainage was installed including the following significant projects:

Drainage	Budget	Actual
West Manjimup structure plan	3,240	0

Footpaths – 2,100m of footpaths were installed including the following significant projects:



Footpath	Budget	Actual
Karri Street (Melaleuca to Perup)	98,750	92,213
Robinson Street (Brockman to Guppy)	34,500	38,221
Brockman Street (Pine to Dean)	30,000	20,320
Meerup Street	9,000	11,544
Mottram Street	9,000	9,000
Ipsen Street	3,500	7,216
Nockold Street	6,000	6,766

Miscellaneous works – the following significant projects were undertaken:



Miscellaneous project	Budget	Actual
Manjimup Airport reseal	295,574	312,400
Vegetation removal Middleton Road	60,000	59,986
Walpole Information Bay	50,000	53,707
Windy Harbour boat ramp improvements	14,302	39,964

Road construction works undertaken included the following significant projects:

Road	Budget	Actual
Pemberton mainstreet	421,584	374,765
Windy Harbour Road reconstruction	300,000	279,202
Perup Road reconstruction	300,000	275,704
Perup Road pavement repair	25,000	25,976
Richardson Road reconstruction	250,000	246,913
Middleton Road reconstruction	225,000	216,693
West Boundary Road construction and seal	148,000	130,899
Wheatley Coast Road vegetation removal	120,000	122,868
Muirillup Road edge repair	38,000	13,498
Ipsen / Sommerville roundabout	45,000	41,436

struction





Perup Road reconstruction



Pemberton Main Street upgrade



Bitumen Reseals – 9.0 km's (54,000m²) of bitumen resealing was undertaken included the following significant projects:



Road	Budget	Actual
Karri Lane polymer seal	60,000	46,546
Muirillup Road polymer seal	70,000	46,224
Graphite Road seal	0	26,775

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Donnelly Road	0	12,100
Mordalup Road reseal	64,000	5,745
Middleton Road reseal	0	5,208

Gravel road resheeting 4.1 km's (36,400 m2) of gravel resheeting was undertaken included the following significant projects:



Road	Budget	Actual
Grays Road resheeting	40,000	42,388
Boorara Road resheeting	40,000	30,812
Double Bridges Road - resheeting	40,000	25,039
Diamond Tree Road - resheeting	20,000	23,782
Corbalup Road - resheeting	15,000	20,176
Windy Harbour – various internal roads resheet	15,000	6,081

Private works

In addition to the above, Council undertook significant private works totalling \$431,468 (09/10 \$214,749) delivering a profit to the Council of \$46,080 (09/10 \$43,136).

Bridge maintenance

All bridge maintenance and certain bridge construction work is carried out by the Shire of Manjimup's bridge crew.

The value of maintenance work carried out in 2010/11 was **\$111,160**. (08/09 \$107,223). The bridge crew also provide contract services to adjoining Shires.

Bridge construction

Bridge construction work scheduled to be done by Main Roads WA in 2010/11 was **\$0** (09/10 \$465,000) on the following bridges;

Bridge	Budget	Actual
Boorara Road bridge	\$80,000	\$0
Middleton Road bridge	\$60,000	\$0
Total	\$140,000	\$0

Recreation

AquaCentre

The Manjimup Regional AquaCentre continued to be challenging during 2010/11 with the following:

- Staff changes;
- declining revenues;
- sharply rising energy costs;
- works orders relating to the storage of chlorine gas;
- roof and plant failures.

The Manjimup AquaCentre's projected loss above that budget in 2010/11 was \$60,916 (9/10 \$12,429) after adjusting for non cash items, funding to and from reserves and amounts carried forward.

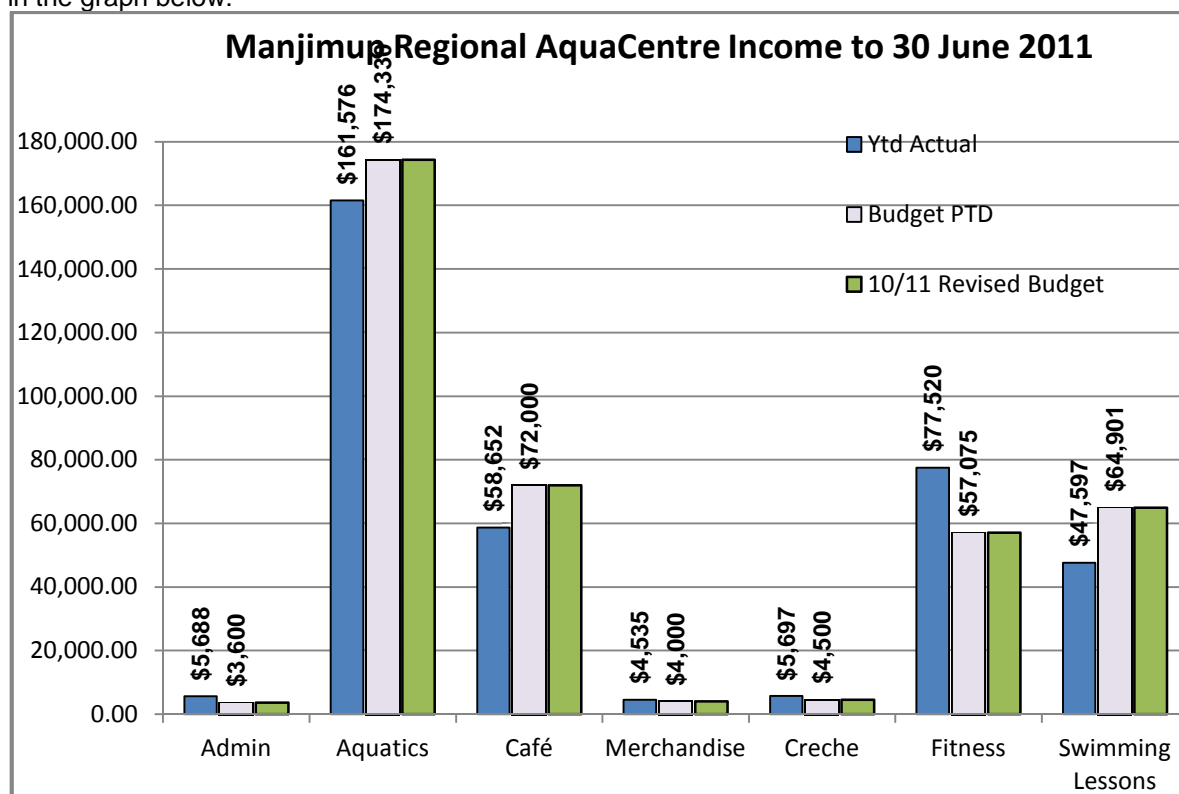


Moderate plant issues and the failure in three sections of the Hoecker Thermal Roof placed significant pressure on expense accounts. The repairs to the Hoecker roof have meant the AquaCentre Building Reserve is completely exhausted and a shortfall exists of \$8,955 which is included in the \$60,916 deficit.

The repair costs to date have been unavoidable, and have highlighted the importance of the current review of the MRAC maintenance schedule, and the attempts to move it more towards a preventative maintenance schedule rather than a reactive one. Fortunately MRAC Reserve accounts will assist in funding the major issues but these Reserve accounts will not be sufficient to cover a major failure in the near future.

Salaries and wages are currently \$12,498 above budget, the main area causing this over expenditure is in Health and Fitness being \$17,118 above budget. Fitness staff have worked hard providing programs that meet the needs of their clients, so whilst salaries are high so is income, which shows an extra \$20,445 income generated above budget.

Overall, income was \$43,406 below budget. Health and Fitness programs generated higher than budgeted income but other areas like Swimming Lesson, Café and Aquatics were lower as shown in the graph below:



During the year the Shire also received works notices in respect of its emergency management plans and the storage of dangerous goods (chlorine) at its AquaCentre. This prompted a review of the alternatives to storing and using chlorine gas at the AquaCentre resulting in a decision to decommission the gas and convert to dry chlorine. This decision significantly reduces the risk to neighbouring properties especially the adjoining primary school.

Other recreation

A grounds booking system was introduced this year. Whilst there were some teething issues, the process is generally working well.

Other recreation services operated normally.

Town Planning

Key activities undertaken beyond the normal statutory function were:

- Adoption of the local planning scheme #4 (Town Planning Scheme). This is a milestone outcome and the final result of 8 years work commencing with the Local Planning Strategy. The Shire now has a contemporary and flexible scheme to guide development, subdivision and land use.
- Progression of Townscape plans for each town in the Shire; and
- Commencement of Townsite strategies for each town in the Shire.



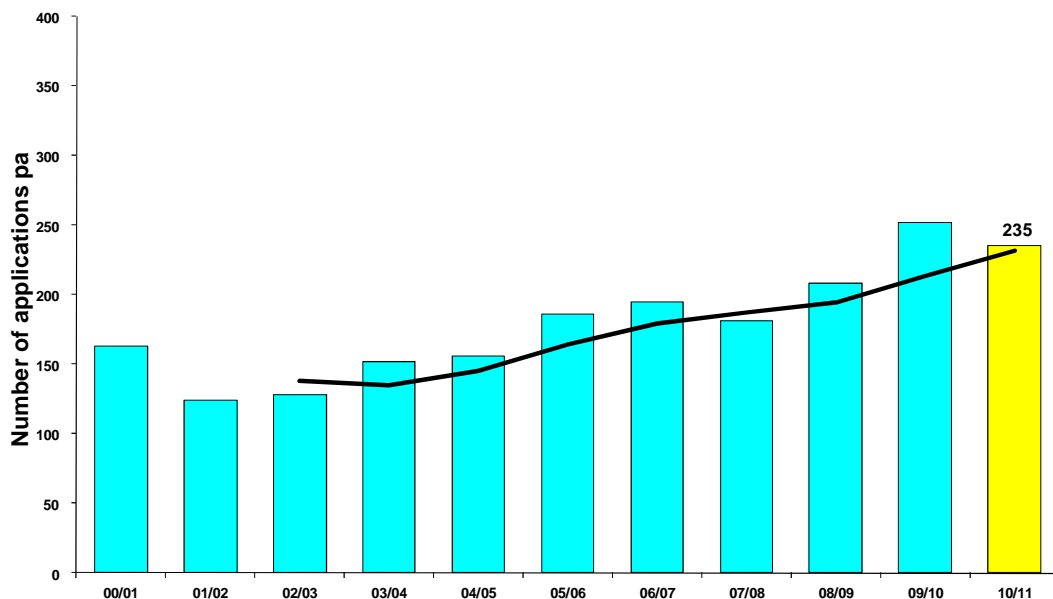
2010/11 also saw the introduction of Development Application Panels (DAPS) whereby large developments will now be considered by DAPs rather than by Council.

Planning Applications

In 2010/11 there was a 7% reduction in the number of planning applications to 235 (09/10 252).

The value of planning applications however were \$37.5m, representing an increase of 7% in the dollar value of those applications (09/10 \$34.9m). This also follows a strong preceding year.

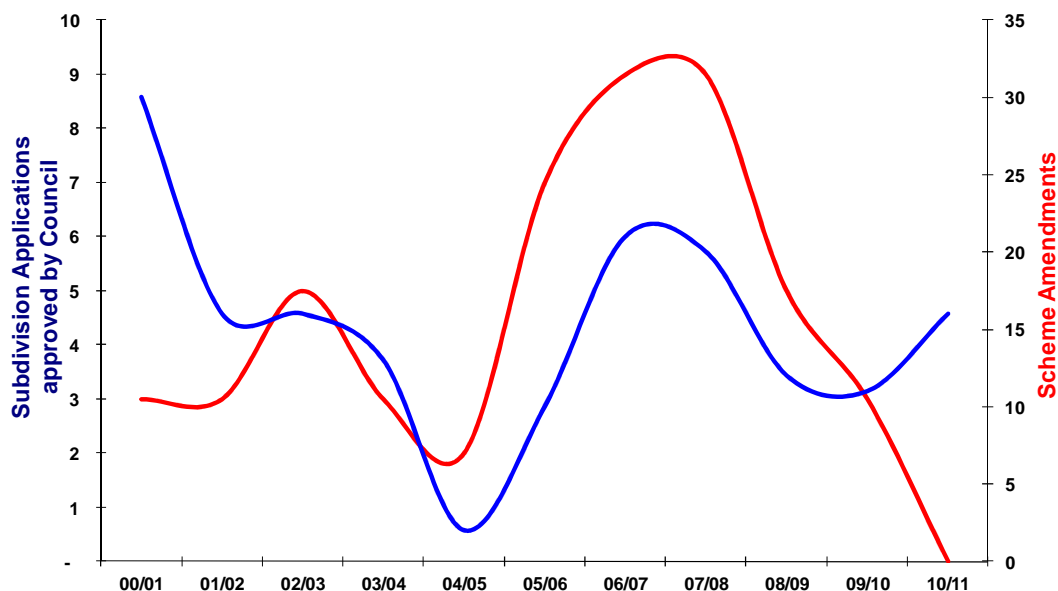
Planning revenue of \$63,246 reflected the higher activity being significantly more than the \$50,000 budgeted.



Subdivisions & Scheme Amendments

Applications for subdivisions increased by 45% in 2010/11 to 16 (09/10 – 11).

Applications for scheme amendments decreased in 2009/10 to 0 (09/10 – 3). This low level of activity reflects the broader market conditions and the limited need to amend the scheme following the wholesale review of the Local Planning Scheme.



Waste Management

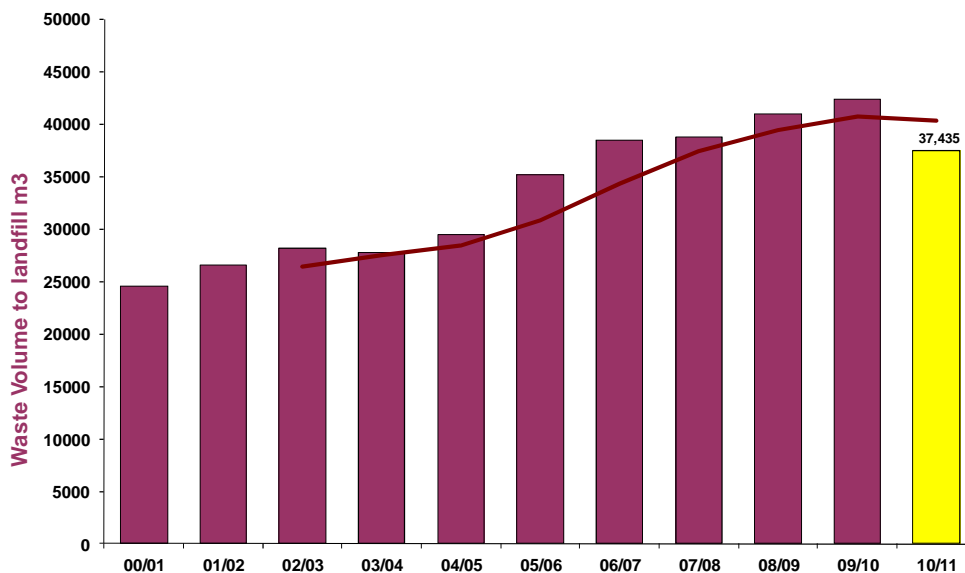
In January 2010 Council resolved to initiate a kerb side recycling service for all towns and extended its annual kerb side bulk collection program. These initiatives have had a dramatic effect on improving Community Satisfaction with recycling no longer an identified performance gap.

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In conjunction with DEC & MRWA, Council continues to provide peak waste bulk disposal facilities at key transit points which proved very successful in reducing the amount of waste deposited in our bush or road verge.

The future expansion and development of the Ralston Road landfill site was completed with final fencing and tree planting undertaken.

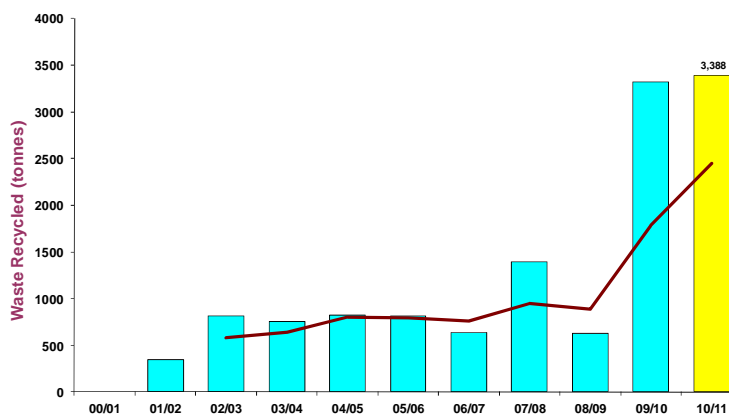
Council's recycling initiatives have also had a notable effect on reducing the amount of waste being deposited into landfill with a 12% reduction being experienced in 2010/11.



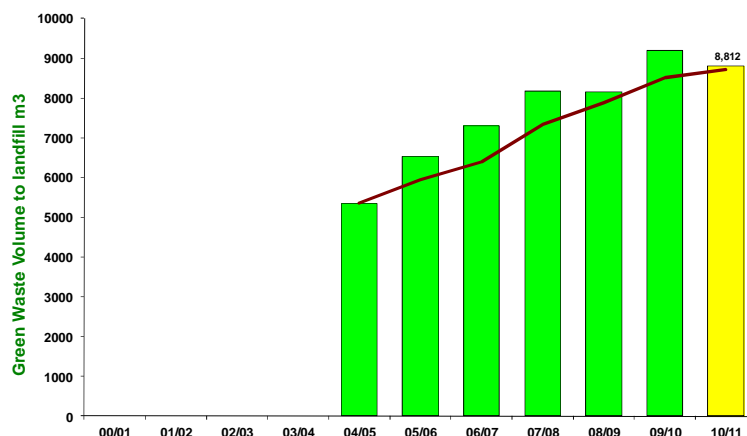
Recycling

Recycled waste increased by 2% to 3,388 tonnes up from 3,322 tonnes the prior year.

96 items of E-waste were collected during the year (1,576 kg).



Green waste decreased by 4% to 8,812 m³ down from 9,204 m³ in the prior year



The Waste Management Officer continues to provide a part time waste management consultancy to the Shire of Bridgetown- Greenbushes and Shire of Nannup.

A regional agreement between the Shire's of Manjimup, Bridgetown Greenbushes, Nannup and Boyup Brook resulted in regional waste plans and access to financial resources.

Social Services

HACC (Home and Community Care)

2010/11 further consolidated our HACC services and consolidated two of the three HACC service providers in Manjimup into one entity (with the Hospital's day care service transferring to the Shire on 1 July 2010).

HACC also co-ordinated a number of community awareness activities including the Seniors Day in Manjimup.

Crisis Care

After 10 years, the Shire of Manjimup ceased administration of the Warren Blackwood Emergency Accommodation Centre (WBEAC) service which offers a short term crisis accommodation, crisis counselling and referral service. The service benefits people suffering from family violence and homelessness who are able to stay close to their work, schools and local support networks in times of crisis. The service continues under administration by another agency.

Pictured left is our long serving Crisis Care coordinator, Jill Walker.



Youth Services

Youth Services & Activities within the Shire of Manjimup

The Shire of Manjimup believes that young people are one of our community's greatest assets. The Community Services team is committed to ensuring the voice of young people living within the Shire is heard.

In 2009/10, the Shire provided \$32,700 in community grants for youth related activities.



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The Shire provides a range of programs and activities for both individuals and groups to address the needs of young people in our district including school holiday programs.

Shire of Manjimup Youth Scholarship Awards – Winners 2010

The Shire provides \$4,500 in youth scholarships in 2010/11. Nominations for the scholarships were made by school principals, with the following receiving the awards for 2010:

<i>Award</i>	<i>Recipient</i>	<i>School</i>
Leadership 2010	Sharlee Allen & Michael Cousins	MSHC
Trade Award 2010	Mitchell East	MSHS
Dux Kearnan 2010	Tristan Wheeler	Kearnan
Dux Manjimup Senior High School 2010	Philip Kezich	MSHS
Outstanding Academic Achievement 2010	Georgia Mather McCaw & Lisa Hercok	MSHA

Community Spirit Awards for 2010 were presented to:

<i>Recipient</i>	<i>School</i>
Bailey Pollard	Manjimup Educational Support Centre
Johanna Omodei	St Josephs Primary School Pemberton
Edward Roocke	Walpole Primary School
Carly Beissel	Kearnan College
None awarded	Northcliffe District High School
Jordan Turner	Pemberton District High School
Melanie Butler	Manjimup Primary School
Hayley Browne	East Manjimup Primary School

Youth Workers

The Shire has a strong youth development focus and financially assists five youth workers throughout our Shire district, all of whom continue to support each of our communities young people between the ages of 11 - 25 years.

We also highly value and support, wherever we can, the work of both the Youth Outreach Program and Youth Pathways Project and their case workers. These youth mentors are highly mobile and can arrange to talk with youth and support young people on anything from family problems, difficulties at school, relationships, feeling down, alcohol and other drug issues, accommodation, education, training and employment, income support or even legal issues.

Community Bus

The Community Bus continues to be a popular and very well managed by the Manjimup Volunteer Resource Centre.

The Shire of Manjimup has commenced setting aside reserve funding for the anticipated replacement of the bus in 2010.



During the year, the Shire conducted a trail bus service to provide subsidised travel for youth and seniors between the Manjimup, Pemberton, Northcliffe and Quinninup communities. Whilst the level of utilisation of this bus service was underwhelming, the trail period may not have been at the optimum demand time. Further trials are likely to co-inside with summer school holidays.

Other Information

Freedom of Information

The Freedom of Information Act 1992 is applicable to the Shire of Manjimup. The FOI officer for the Shire of Manjimup is Jasmine Bamess, the FOI Principal Officer is Andrew Campbell and the FOI Review Officer is Jeremy Hubble.

During 2010/11, the Shire of Manjimup received a total of five (5) requests for information under the Freedom of Information Act. The average time to process each request was thirty five (35) days.

In accordance with Section 96(1) the Shire of Manjimup has produced an "Information Statement" and is available at the Shire offices in Manjimup or by contacting the FOI officer.

Freedom of Information									
	10/11	09/10	08/09	07/08	06/07	05/06	04/05	03/04	02/03
New applications	5	5	3	8	3	1	3	9	
Average time to process (days)	35	32	44	38	39	9	14	24	

Record Keeping Compliance

The Shire of Manjimup is committed to good and compliant record keeping practices, and complies with required legislation including the State Records Act 2000. Under this Act, a Record Keeping Plan was submitted and approved by the State Records Commission on the 7 April 2010 for a period of five years. The plan is due for review again in 2014.

The annual disposal of seven year old financial records was undertaken by RMS in Bunbury after audit by AMD.

Records management									
	10/11	09/10	08/09	07/08	06/07	05/06	04/05	03/04	02/03
Correspondence IN	12,734	12,702	13,842	14,894	14,661	15,069	15,055		
Correspondence OUT	19,379	14,310	15,142	15,055	17,836	12,996	15,888		
Cheques IN	1,590	1,657	1,920	2,075	2,265	2,845	2,926		
Invoices IN	4,755	4,763	5,016	4,533	4,951	4,770	4,625		

Staff

Six monthly whole of staff meeting



Recognising 25 years of service by Tracey Crombie-Wilson



Staff supporting fund raising for cancer



Staff turnover									
Calendar year	2011	2010	2009	2008	2007	2006	2005	2004	2003
# FTE's	103	102							
# staff (including part time and casual)	137	137	149						
# new appointments	26								
# terminations, resignations	26	26	14						
% staff turnover	19%	19%	10%						

Council Statistics

Set out below is a table showing Council statistics compiled by the West Australian Municipal Association and printed in the Municipal Directory for 2010/11.

Council Statistics	2010/11
Distance from Perth	301

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Area (sq km)	7,028
Length of Sealed Roads	512 km
Length of Unsealed Roads	792 km
Population	10,162
Number of electors	6,897
Number of dwellings	4,546
Total Rates Levied	\$6.0m
Total Revenue	\$19m
Number of employees (FTE)	102

Note recent ABS data (30 March 2010) lists the Shire of Manjimup 2009 population at 10,162.

Councillors & Record of Attendance

Councillor	Ward	Meetings 2009/10		
		Possible #	Attended #	Leave Apology
Cr Wade DeCampo (Shire President)	West	15	15	0
Cr Ray Curo (Deputy President)	East	15	14	1
Cr Bavich	Central	15	15	0
Cr Daubney	North	15	13	2
Cr Fahey	Coastal	15	13	2
Cr Jenkins	Central	15	13	2
Cr Jones	Central	15	14	1
Cr Karamfiles	Central	15	13	2
Cr Pottinger	West	15	15	0
Cr Tapley	South	15	13	2
Cr Taylor	Central	15	14	1

Council Decisions and Officer Prepared Agenda Items

Council considered a total of 303 Agenda items in the 2010/11 financial year at an average of 20 items each Council meeting. A summary of how those agenda items were dealt with by Council is outlined below:

Agenda Items	2010/11		09/10	08/09	07/08	06/07	05/06	04/05	03/04	02/03	01/02
	#	%	%	%	%	%	%	%	%	%	%
Adopted by Council without change to officers recommendation	262	87%	88%	76%	85%	86%	86%	91%	90%	89%	87%
Changes made by Council prior to adoption	30	10%	9%	20%	14%	11%	12%	9%	9%	9%	10%
New item introduced by a Councillor	1	0									
Deferred by Council until a later meeting	4	1%	1%	2%	1%	2%	2%	0%	1%	1%	2%
Withdrawn by proponent	3	1%	0%	1%	0%	1%	1%	0%	0%	1%	1%
Withdrawn by officers	3	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%
Total #	303	100%	347	316	387	239	315	343	321	415	346

% passed enbloc		50%	49%	48%							
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Duration of meetings	<i>Min</i>		<i>Min</i>	<i>Min</i>	<i>Min</i>	<i>Min</i>	<i>Min</i>	<i>Min</i>	<i>Min</i>	<i>Min</i>	<i>Min</i>
- Shortest	13		32	26	6				13	10	6
- Longest	134		115	120	146				115	202	146
- Average	66		70	71	55				49	66	55

Public Interest Disclosure

The Public Interest Disclosure Act 2003, applies to the Shire of Manjimup. The public disclosure officer for the Shire of Manjimup is Gail Ipsen Cutts who is required to report annually to the Commissioner

In October 2005, Council adopted “**Council Policy 1.2.7 - Support for Staff who make Public Interest Disclosures**” reflecting the public sector standard guidelines. PID awareness was included in the standard Councillor and staff induction process.

Funding Acknowledgments

Appreciation is extended to the following funding agencies for their generous financial support towards Council's 2010/11 program:

- Australian Government Department of Infrastructure, Transport, Regional Development and Local Government
- Australian Government Regional Airports Development Scheme
- Healthways
- LotteryWest
- Country Arts WA
- South West Development Commission
- State Department of Child Protection
- State Office of Crime Prevention
- State Department of Local Government
- State Department of Regional Development – Royalties for Regions
- State Department of Sport and Recreation
- State Department Environmental Protection
- State Main Roads

Conclusion

2010/11 witnessed progress addressing the deterioration of our road, drainage and bridge assets which are a concern and remain the primary focus of Council's strategic plan.

Other aspects of the Shire's Strategic Plan were commenced including fuel hazard reduction measures and implementation of the marketing strategy.

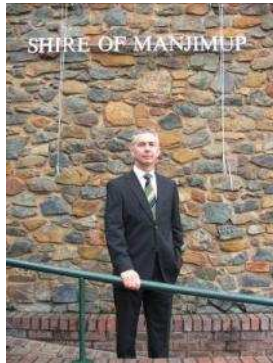
In addition to the activities outlined in this report, the Shire was active in its lobbying on matters of importance to the local community including the following:

- ✓ Availability of general medical practitioners in regional and rural Australia
- ✓ Constitutional recognition of local government
- ✓ Lifting of quarantine restrictions on the importation of apples
- ✓ Review of the role and functions of Regional Development Commissions
- ✓ Review of shack sites in Western Australia (Donnelly River and Broke Inlet)
- ✓ Water management and planning fees

The recent announcement of Manjimup as a “SuperTown” recognises Manjimup as the sub-regional centre (tier three town) and provides a wonderful, if not challenging, opportunity to shape the future.

I wish to acknowledge the leadership and commitment shown by Council and the harmonious working relationship between the political and administrative functions of the Shire.

I also would like to acknowledge the commitment of our dedicated staff and the wonderful contribution made by volunteers in our community.



**Jeremy Hubble
CHIEF EXECUTIVE OFFICER**

Report on Complaints made against Councillors

In accordance with Section 5.53 of the Local Government Act and the associated Local Government (Rules of Conduct) Regulations 2007 the complaints made against Councillors for 2010/11 were:

Number of entries in the register.	1
How the complaints were handled.	Complaint dismissed by DLG.

Prescribed Information for Payments to Employees

Section 5.53 (g) of the Local Government Act requires disclosure of information as prescribed in relation to payments made to employees. For the 2010/11 year, there were no payments made to employees for which prescribed information is required to be disclosed.

Plan for the Future major initiatives commenced or to continue in the next financial year

Overview

The "Strategic Plan 2010 – 2020 [Plan for the Future] The Road Ahead" was formally adopted by Council in December 2009. The plan focuses on services / facilities with the greatest identified performance gaps being:

- Road maintenance
- Upgrading the road network
- Recycling
- Drainage

Initiatives commenced or to continue in the next financial year

Major initiatives principal activities is detailed against each activity;

Key result area 1 - COUNCIL	
Objectives	Initiatives (actions) commenced or continued
A diverse and competent Council engaging with its community	
	4 Council meetings held in each town
	5 Elected member training

Key result area 2 - COMMUNITY	
Objectives	Initiatives (actions) commenced or continued
The community is aware of the challenges faced by the Shire and strategies being pursued	
	8 Regular Shire Presidents message
	9 Publishing list items to be considered
	10 Ratepayer newsletter focusing on long term issues and strategies
Increase awareness of the Shire as a desirable place to visit	
	12, 13, 14 Marketing plan commenced
	15 Sister City relationship to be progressed
	18 Review of Economic Development strategy
	20 LPS 4 adopted protecting priority agricultural land

Key result area 3 - ENVIRONMENT	
Objectives	Initiatives (actions) commenced or continued
Risks for which the Shire is responsible are reduced	
	21, 22 Fuel hazard reduction officer appointed to complete burn plans
	23 Emergency management evacuation and recovery plans completed
	29 24 hour call response service provided
Improve the Shire's energy efficiency and environmental performance	
	30 Audit of carbon footprint
	34 Investigate alternative renewable energy sources
	35 Biodiversity audit of Council controlled land carried out
	36 Support to LCDC
	38 Provision joint funded peak season disposal bins in key locations

Key result area 4 - FINANCIAL	
Objectives	Initiatives (actions) commenced or continued
External funding for Shire services and facilities to be maximised	
	40 Lobbying state for upgrade to South West Highway and improve water / sewerage
Expenditure to be minimised and contained within fiscal constraints	
	43 Remuneration incentives linked to sound fiscal management

Shire to be fiscally sound so that it has the flexibility to respond to opportunities or disasters should they arise	
44	Debt funded capital projects deferred until 2013
46,47	10year forward modelling commenced
48	Review fees and charges for Shire ovals, buildings, playing fields
49	Developer contribution policy enacted
The financial burden on ratepayers is reasonable based on a desire to approximate the average of that for south west councils	
50	Rate increases in line with average SW shires
51	Significant municipal funding increases to key service areas

Key result area 5 – SERVICES & FUNCTIONS	
Objectives	Initiatives (actions) commenced or continued
Energies and resources to be focused on core functions	
53	Significant budget increase to road maintenance, construction and drainage
55	Call response outsourced
Provide excellent Customer service	
57	Shire wide Aussie Host training ongoing
58	Customer service awards introduced 2009 and ongoing
62	Remuneration linked in EA to benchmarks
Develop core organisational competencies in the area of strategic importance	
66	Road maintenance, drainage
	Fire control through fuel hazard reduction officer
71	Increased use of traineeships
Planning to be well in advance of development or works occurring	
76	Townsite development strategies commenced
77	Implement townscape development plans – ongoing Pemberton, redesign for Manjimup
Shire facilities are maintained at an acceptable standard	
82	Building review to be completed 2011/10
Shire infrastructure network to be adequate, its condition improved, and the cost burden shared, most notably in the area of : Road Maintenance	
85	Program vegetation management introduced and continuing
86	Reseal program introduced and continuing
89	Gravel resheeting program introduced and continuing
90	Gravel search undertaken with additional sources secured
92	Program targeting 25km resheeting per year
Shire infrastructure network to be adequate, its condition improved, and the cost burden shared, most notably in the area of : Road Construction	
93	10 year road construction program adopted
B Shire infrastructure network to be adequate, its condition improved, and the cost burden shared, most notably in the area of : Recycling	
96	Shire wide recycling collection service commenced 2010
97	Partner with Warren Blackwood Waste to process
D Shire infrastructure network to be adequate, its condition improved, and the cost burden shared, most notably in the area of : Drainage	
100	10 year drainage plan prepared.

Report under the Disability Services Act 1993 – Performance Outcomes

The Shire of Manjimup's Disability Services "Community Access Plan" was reviewed and adopted by Council on 12 July 2007.

In accordance with the Disability Services Act (1999) the performance of the Shire of Manjimup in achieving the five key outcome areas outlined in the 2007 document is summarised below:

Outcome 1 <i>People with disabilities have the same opportunities as other people to access the services of, and any events organised by, the Shire of Manjimup.</i>	
STRATEGY	ASSESSMENT
<ol style="list-style-type: none"> 1. Establish a DA committee to guide the implementation of the DAIP activities. 2. Ensure that people with disabilities are provided with an opportunity to comment on access to services. 3. Monitor the Shire's Access & Inclusion policy to ensure it supports equitable access to services by people with disabilities throughout the various functions of Council. 4. Make the library technology as accessible as possible. 5. Develop the links between DAIP and other Council plans and strategies. 6. Council will ensure that any events are organised so that they are accessible to people with disabilities. 7. Ensure that Council staff and agents and contractors are aware of the relevant requirements of the Disability Services Act. 	<p>Committee established 30 October 2008.</p> <p>Community satisfaction survey undertaken early 2011. HACC undertook survey for seniors in 2011.</p> <p>Policy last reviewed 12 April 2008. Next due for review 2011.</p> <p>On line access available. Seniors access computer partnership with U3A.</p> <p>Occurring in an informal way. Seeking to better link as part of forward 10 year plans.</p> <p>Audit done on several events. Considered in the events pack.</p> <p>What, why, where brochures produced for ramps, handrails, steps, kerb ramps, tactile ground surface indicators, bus stops, web sites.</p> <p>Contractor inductions and new employee inductions include sections on DAIPs.</p> <p>HACC service expanded to include assistance to disabled persons through the Network Warren Blackwood program and boys to men program.</p> <p>ACTIV foundation engaged to undertake maintenance services and consultation with ACTIV on the provision of group dwelling on the old Manjimup School site.</p>

Outcome 2 <i>People with disabilities have the same opportunities as other people to access the buildings and other facilities of the Shire of Manjimup.</i>	
STRATEGY	ASSESSMENT
<ol style="list-style-type: none"> 1. Ensure all buildings and facilities are physically accessible to people with disabilities. 2. Ensure all premises and other infrastructure related to transport facilities is accessible. 	<p>All Council buildings were inspected within the last 2 years. Funding received to install hoists and automated doors at Manjimup AquaCentre.</p> <p>Broad scope will take time to address.</p> <p>The following works were undertaken 2010/11:</p> <ul style="list-style-type: none"> • Footpaths installed as listed in this report under infrastructure. • Installation number of pram ramps • Handrails to access ramp Walpole Community Centre.

<ol style="list-style-type: none"> 3. Ensure adequate ACROD parking to meet the demand of people with disabilities in terms of quantity and location. 4. Advocate to local businesses and tourist venues the requirements for and benefits flowing from the provisions of accessible venues. 5. Ensure that parks and reserves are accessible. 6. Improve access to the beach for people using wheelchairs. 7. Increase the accessibility to playgrounds. 8. Ensure that public toilets meet the associated accessibility standards. 	<ul style="list-style-type: none"> • Funding received to install access ramps Manjin Park market square. • Disabled access parking increased at locations within the Shire increased. • Plans prepared to improve access ramp to Manjimup town hall / Shire office, work scheduled for 2011/12. <p>Gazettal disabled bays to allow enforcement.</p> <p>Awareness campaign previously undertaken.</p> <p>Increase sealed pathway in Timber & Heritage Park.</p> <p>Grant funding received for boardwalk extension for safe access at Windy Harbour. No action yet taken.</p> <p>Public toilets audited within last 2 years. Improvement works programmed.</p>
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Outcome 3

People with disabilities receive information from the Shire of Manjimup in a format that will enable them to access the information as readily as other people.

STRATEGY	ASSESSMENT
<ol style="list-style-type: none"> 1. Improve community awareness that Council information can be made available in alternative formats upon requests. 2. Improve staff awareness of accessible information needs and how to obtain information in other formats. 3. Investigate and facilitate the use of interpreters to improve the availability of Council meetings to people with a hearing impairment. 4. Ensure the Shire's website meets contemporary good practice. 5. Provide documentation regarding services, facilities and customer feedback in an appropriate format using clear and concise language. 	<p>Brochure on alternative methods of communication available.</p> <p>Brochure and resource manual developed for Shire staff including library staff.</p> <p>No specific action taken as no identified need arising. Budget secured to install microphones / speakers in Council chambers and acoustic ceiling scheduled for 2011/12. Potential for future audio recordings to be available.</p> <p>Web site structure is part of WALGA state wide format. Web to be reconstructed 2011/12.</p> <p>Attempt to achieve this for all Shire processes using Arial 12 point as our standard.</p>

Outcome 4

People with disabilities receive the same level and quality of service from the staff of the Shire of Manjimup as other people receive from the staff of the shire.

STRATEGY	ASSESSMENT
<ol style="list-style-type: none"> 1. Improve staff awareness of disability and access issues and improve skills to provide a good service to people with disabilities. 2. Improve the awareness of new staff and new Councillors about disability and access issues. 3. Further generate and sustain staff awareness of disability and access issues. 	<p>Disability Access Committee formed to assist progress awareness.</p> <p>Disability awareness raised in staff inductions.</p> <p>Disability awareness raised in staff inductions.</p> <p>Disability Access Committee formed to assist progress awareness.</p>

4. Ensure that information is given about universal access and inclusion to all contractors, consultants and external organisations that provide services to the public on behalf of the shire, or with support of the shire.	What, why and where brochures produced and distributed.
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Outcome 5

People with disabilities have the same opportunities as other people to make complaints to the Shire of Manjimup.

STRATEGY	ASSESSMENT
1. Ensure that current grievance mechanisms are accessible for people with disabilities.	Complaints system reviewed 2010. Easy to read brochure available.
2. Improve staff knowledge so they can facilitate the receipt of complaints from people with disabilities.	General awareness raised in induction process. Ongoing relationship with Paraplegic Benefit Fund and specific cover provided to employees.
3. Ensure that grievance mechanisms processes and outcome satisfaction survey forms are available in formats to meet the needs of people with disabilities.	Available in hard copy at libraries and online. No specific action taken to tailor.

Outcome 6

People with disabilities have the same opportunities as other people to participate in any public consultation by the Shire of Manjimup.

STRATEGY	ASSESSMENT
1. Improve community awareness about consultation processes in place.	Commitment to dedicated "Shire Scene" page in community newspapers in each town.
2. Commit to ongoing monitoring of the DAIP to ensure implementation and satisfactory outcomes.	Reflected by this annual review process and overseen by the Disability Access Committee.
3. Improve access for people with disabilities to the established consultative process of Council.	Council meetings held once a year in each outer town to improve access to Council.
4. Seek a broad range of views on disability and access issues from the local community.	Disability Access Committee formed.
5. Develop a consultation policy for the Shire that ensures the needs of people with different communication needs are met.	Policy not commenced. Community satisfaction survey 2011 identified preferred means of communication.